

SANDRA DUNNING; May 19, 2010

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IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF TEXAS
MARSHALL DIVISION

PATTY BEALL, MATTHEW MAXWELL,)
TALINA McELHANY and KELLY)
HAMPTON, individually and on)
behalf of all other similarly)
situated,) 2:08-cv-422 TJW

Plaintiff(s),)

vs.)

TYLER TECHNOLOGIES, INC., and)
EDP ENTERPRISES, INC.,)

Defendant(s) .)

DEPOSITION UPON ORAL EXAMINATION OF
SANDRA DUNNING

5:19 P.M.

MAY 19, 2010

520 PIKE STREET, 12TH FLOOR

SEATTLE, WASHINGTON

REPORTED BY: MARY L. GREEN, CCR 2981

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1 A. To California, and that was, I think, the
2 month after my initial training or somewhere
3 thereabouts, and that was Gail. She knew the financial
4 system, so that was where I would have had general
5 billing and accounts receivable, so I had so much
6 training for a week in Maine with Mark Morrell, and
7 then I came home, and then shortly afterwards I went to
8 California with Gail for training.

9 Q. The week in Maine with Mark Morrell, was that
10 just after you began your employment with Tyler?

11 A. Yes.

12 Q. What were you doing that week in Maine?

13 A. The entire system, general ledger, system
14 administration, the menu, the whole thing opened up. I
15 didn't know there was that much to it, because I had
16 accounts payable. My world was limited.

17 When I go to Maine and he opens that menu and
18 I'm going, oh, my word. I had no idea about the system
19 administration, the business rules, general billing,
20 accounts receivable, none of that, so that opened a
21 whole big world then.

22 Q. So that week, then, in Maine, was that
23 studying the software itself?

24 A. No. It was looking at those menus and knowing
25 the options in each menu and then the outcome of that

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1 option.

2 Q. So are you actually working with the software
3 itself?

4 A. Yes.

5 Q. So you're on a computer?

6 A. A laptop just like I was doing at a client's
7 site. There were a couple times I didn't have a
8 laptop. Mark did it. So Mark had a laptop and it was
9 displayed.

10 Q. So Mark Morrell -- is that correct?

11 A. Uh-huh.

12 Q. -- is training you and some other new
13 implementers on the software?

14 A. Well, I think I was the only one a couple of
15 times. I can't recall. I don't think there was
16 anybody else new when I went back to Maine.

17 Q. When you went back to Maine?

18 A. Well, I live in Washington state. I flew to
19 Maine for my training.

20 Q. I understand. You said you went back to
21 Maine, so --

22 A. No. I meant that week I was in Maine that I
23 never went back for any more training, so I had one
24 week only of initial training on the full system, so
25 then the financials, the business rules, and the

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REPORTER'S CERTIFICATE

I, MARY L. GREEN, the undersigned Certified Court Reporter and Notary Public, do hereby certify:

That the sworn testimony and/or proceedings, a transcript of which is attached, was given before me at the time and place stated therein; that any and/or all witness(es) were duly sworn to testify to the truth; that the sworn testimony and/or proceedings were by me stenographically recorded and transcribed under my supervision, to the best of my ability; that the foregoing transcript contains a full, true, and accurate record of all the sworn testimony and/or proceedings given and occurring at the time and place stated in the transcript; that I am in no way related to any party to the matter, nor to any counsel, nor do I have any financial interest in the event of the cause.

WITNESS MY HAND, SEAL, AND DIGITAL SIGNATURE this 26th day of May, 2010.

MARY L. GREEN
Certified Court Reporter, #2981
Notary Public in and for the State of Washington,
Residing in Snohomish County. Commission expires 4-4-2013.
mgreen@yomreporting.com

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